

ANAND RAJ PANANGAT

Project Manager | Service Delivery Manager - ICT & Cloud Solutions | IT Infrastructure | Cybersecurity & VAPT | IT Manager | Head of IT

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Professional Highlights:

Technology and project delivery leader with 20+ years of IT industry experience across Dubai, Abu Dhabi, the wider Middle East and India. Specialized in ICT service delivery, infrastructure modernization, cloud platforms, cybersecurity, VAPT, virtualization, DLP, disaster recovery and business continuity. Experienced in leading cross-functional teams, vendors and stakeholders through the full project lifecycle, including scope definition, planning, design, implementation, governance, risk control, handover and operational support. Proven record delivering secure enterprise environments for healthcare, e-commerce, manufacturing, legal and consulting organizations, including Azure/Microsoft 365 programs, endpoint security rollouts, DR sites, VMware migrations and vulnerability remediation initiatives.

Skills:

Management

- Technical Project Management
- Complex Project & Program Leadership
- Corporate Strategic Planning
- Strategic Plan Development
- Budget Control
- Contract Negotiation
- Cost Savings
- Product Lifecycle Management
- Workflow Management
- Performance Appraisal
- Technical Documentation / Proposal from RFP

Security & Compliance

- Cybersecurity and Information Security Protocols
- Vulnerability Assessment and Penetration Testing (Nessus, ZAP Proxy, Metasploit, Qualys Guard)
- Network Security Development
- Firewalls and Endpoint Security (Cisco, FortiGate, Sophos, SonicWALL, CrowdStrike Falcon, Darktrace)
- Encryption (Gemalto Thales, PGP)
- Active Directory (2003-2022)

Technical Infrastructure

- Infrastructure Planning and Design
- Integration Testing
- Load Balancing
- Virtualization (VMware, vSphere, VirtualBox, Hyper V, Citrix)
- Cloud (Azure, Linode, Backblaze, Gcloud, AWS)
- MS Server (2008-2022)
- Linux (Ubuntu, Debian, Kali, CentOS, Red Hat)
- DevOps (Docker, Kubernetes, Prometheus, Kibana, Elasticsearch)
- Azure Entra ID, Entra ID, Intune, Exchange Online, SharePoint, OneDrive, - Endpoint Security, Application Deployment & Monitoring

Operations & Continuity

- Business Continuity Management
- Disaster Recovery Planning
- Technical Troubleshooting and Problem-Solving
- Backup (Veeam, Symantec, Commvault, Acronis)
- Monitoring (Service Now, Manage Engine, PRTG, Nagios, Zabbix, ZenOSS)
- Ticketing System (Kayako, Jira, Odoo, Spiceworks)

Professional Experience:

Project Manager

| Nov. 2025 – Present

SPADILE Technologies, Abu Dhabi

- Lead ICT, cloud, infrastructure and security-related project delivery from objectives and scope definition through execution, reporting and handover.
- Define project objectives, success criteria, deliverables and acceptance requirements aligned with business goals and stakeholder expectations.
- Develop structured project plans covering work breakdown structure, schedule, budget, resources, risks, dependencies, issues and change control.
- Coordinate project teams and vendors, assign tasks, clarify roles, resolve delivery blockers and maintain execution discipline across workstreams.
- Manage stakeholder communication, delivery governance, project documentation, progress tracking and quality review to improve transparency and accountability.

SINNONTEQ IT Consulting, Middle East/India

- Led the IT Cybersecurity and VAPT (Vulnerability Assessment and Penetration Testing) departments, ensuring robust security measures and IT infrastructure.
- Conducted regular vulnerability assessments and penetration tests, identifying and mitigating potential risks.
- Led VAPT efforts for a Qatar-based healthcare group, **Naseem Healthcare**, ensuring the identification and resolution of vulnerabilities to protect critical healthcare data and infrastructure. **(Accomplishment: VAPT for Naseem Healthcare, 10 locations in 2024)**
- Provided expert guidance and training to staff on cybersecurity best practices, enhancing organizational awareness and resilience.
- Obtained high network security by adding and upgrading new security devices and features (2024).

Consultant - System Integration & DLP

| Aug 2022 - Mar 2024

CONFIDENTIAL (Top 10 Law Firm Remote Site), Dubai, United Arab Emirates

- Led the integration of **Microsoft Azure services**, including Entra ID, Intune, and Exchange Online, enhancing organizational security. **(Accomplishment: Microsoft Azure integration & Monitoring, 2024)**
- **Project 1:** Microsoft Azure - Entra ID, Intune, Exchange Online, SharePoint, OneDrive, Endpoint Security, Application Deployment & Monitoring.
- Implemented **Kubernetes clusters** within Docker containers, improving application deployment efficiency by 30%.
- **Project 2:** Kubernetes Cluster within docker container & Vulnerability scanning & Pen testing.
- Conducted Vulnerability scanning and penetration testing, identifying critical security gaps and reducing potential risks by 25%. **(Accomplishment: Vulnerability scanning & Pen testing, 2023)**

Senior IT Manager & AGM – IT

| Nov 2019 - Jul 2022

DREAMSOQQ, eCommerce Platform with 350K+ concurrent users (UAE/INDIA)

- Directed all IT operations for a high-traffic e-commerce platform, including end-user support, network infrastructure (WAN/LAN/VPN), IP telephony, and enterprise threat management.
- Owned and managed the **Azure-based system infrastructure**, proactively monitoring and implementing optimizations to enhance performance for 350,000 concurrent users.
- Led the full lifecycle of data security projects, from planning to delivery and implementation.
- Strengthened system and network security by reviewing violations, implementing corrective actions, and executing major security upgrades.
- Oversaw all backup, recovery, and disaster recovery (DR) operations to ensure business continuity.

Accomplishment:

- **Enhanced Network Security (2022):** Achieved a high level of network security by integrating and upgrading advanced security devices and features.
- **Infrastructure Modernization (2021):** Implemented a new enterprise backup strategy, deployed new network monitoring systems, and upgraded all network systems to the latest OS.
- **Business Continuity (2020):** Enabled uninterrupted business operations during the pandemic by designing and implementing a hybrid work system, ensuring full compliance with software licensing.

Senior IT Manager & CISO

| Feb 2017 - Jul 2018

UNIVERSAL HOSPITAL Group (in 7 Locations – UAE), Abu Dhabi, United Arab Emirates

- Developed and implemented comprehensive IT policies and procedures, ensuring adherence to industry standards and regulatory requirements.

Accomplishment:

- Designed, **Implemented DR Site** for Complete Hospital Information System (EMR, LIS, RIS, ERP, PIS, CRM, HRMS) including Oracle Db Live Backup/Replication (2018).
- Successfully implemented **Global Cloud-Based Endpoint Security** for 6 Sites, 2000 Devices (2018).
- Successfully implemented **Global IP Plan and Global Active Directory** for the entire Group (6 Sites, 2000+ Users) (2017).
- Successfully **managed a budget of AED 600,000**, estimated up to AED 2.5 million by an external company (2018).

CREATIVE Group, Dubai, United Arab Emirates

- Planned, designed, implemented, and managed all IT infrastructure and projects within the group.

Accomplishment:

- Implemented **Server and Storage migration** & upgraded Systems and Active Directory with the latest Server OS without any downtime (2016).
- Responsible for the entire network system setup & administration for the new sim card manufacturing company (2015).
- Obtained **MS Azure Office 365** package license and migrated user mailboxes to Azure cloud (2014).

Senior IT Administrator (Network & Security)

| Jun 2006 - Dec 2013

WORKZ Group, Dubai, United Arab Emirates

- Managed and maintained the organization's network infrastructure, including routers, switches, firewalls, and wireless access points.

Accomplishment:

- Designed and implemented a new **Highly Secure Infrastructure** for the Scratch Card Production factory, moving it with only 30 minutes of downtime (2013).
- Implemented network with **VMware Virtual environment**, Microsoft/Linux OS, **Citrix XenApp**, Exchange Mail Server, firewall, VPN, monitoring, and various other systems in 2 months' time (2013).
- Managed and led the ISO certification process team, ensuring the **ISO 27001 certification** (2010).
- Revamping the entire physical network to a **VMware Virtual environment** without downtime (2010).
- Investigated & Generated **Forensic Evidence** of E-mail Fraud, FTP access, and File Transfer of EX-Employees (2008).

Education:**BACHELOR OF SCIENCE (B.Sc.) – INFORMATION TECHNOLOGY**

| 2006 - 2011

Annamalai University, Annamalai Nagar Chidambaram, Chennai, India

Certifications & Training**Training Completed**

- AI Mastery Program
- Prince2** Certification – foundation
- CISSP** - Certified Information Systems Security Professional

Veeam

- VMSP & VMTSP

Certifications Completed**PMP**

- PMP Project Management Fundamental Concepts (2013)

VMWARE

- VCP (2009)
- SRM (2010)

Azure Cloud

- Microsoft Certified: Azure Administrator Associate** (Mar 2019)
- Microsoft Azure Fundamentals** (Mar 2019)

AWS

- AWS Elastic Load Balancing Essentials** (Oct 2024)

EC-Council

- CEH** (Certified Ethical Hacker) (May 2008)
- CHFI** (Computer Hacking Forensic Investigator) (May 2008)

CISCO

- CCNA** (Cisco Certified Network Associate) (Renewed) (Sep 2010)

Citrix

- Citrix Certified Administrator** for Citrix XenApp 6V (Jan 2013)

ITIL

- ITIL 3 Foundation** (Sep 2009)

Microsoft

- Microsoft Certified System Engineer** (Oct 2007)
- Microsoft Certified System Administrator** (Oct 2007)
- Microsoft Certified Professional** (Oct 2003)

ADDITIONAL DETAILS

LANGUAGES:

- English
- Hindi
- Tamil
- Malayalam

PERSONAL DETAILS:

- **Mobile:** +971 50 390 9749
 - **Passport No.:** C 1889277
 - **Driving license:** UAE Driving license (no.917472)
 - **Email address:** anand@panangat.com
 - **Visa status:** Residence (NOC)
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Professional References:

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More references or contact available upon request.

Summary Statement:

Every project is treated with the highest degree of professionalism & executed to the complete satisfaction of the customers. I would like to work with demanding & challenging projects with a lot of learning involved in new areas, which will get me better exposure towards the client/server-based system. A cordial working environment helps in giving better output.